a ISSUING OFFICE NAME AND ADDRESS

USDA/Rural Development/PMD AG Box 0741 1400 Independence Ave., S.W. Washington, DC 20250-0700

31b ORDERED BY (Name and Title) CONTRACTING OFFICER MYRTIS L. ROBINSON

31c COMMERCIAL PHONE (Area Code and Number) 31d FTS PHONE NO. (202)692-0115

31e AUTHORIZED SIGNATURE

Non-personal 1 emporary Services Secretary Level III

VORK PERFORMANCE/DUTIES; The Contractor Shall have:

Ability to receive telephone inquiries and apply appropriate telephone answering skills

Comprehensive knowledge of general office activities

Ability to use judgment to direct telephone inquiries to appropriate personnel

Ability to schedule appointments

Ability to compose letters, memoranda, and review incoming/outgoing correspondence

Ability to distribute out-going correspondence, and maintain follow-up correspondence

Ability to provide clerical guidance to staff members (as needed basic-information only)

Ability to review, file, identify and classify files in appropriate filing systems

Ability to move from one functional task to another with minimum supervision

Ability to meet critical deadlines

Ability to prioritize work in a pressure sensitive environment

Ability to utilize tracking systems for correspondence

Ability to do data entry, proof read, and correct written text

Ability to prepare documentation for submission to a variety of customers

Ability to complete work assignments in a timely manner

Required typing skills at a minimum of 45 words per minute (WPM)

Ability to communicate with a variety of customers

Ability to work independently and efficiently

Cooperative (positive) Attitude

ECIFIC KNOWLEDGE, SKILLS AND ABILITIES

dware

Basic knowledge/use of personal computers (IBM compatible)

Basic knowledge of AT&T ISDN 8528T Telephone Systems

Cannon Bowes facsimile machines

LaserJet Printers; Scanner, calculators

Typewriter operations

Copier

tware

Familiar with/use of WordPerfect 98 for Windows, Microsoft Excel 97, 11dows 95, Netscape Communicator, Microsoft Word 97 for Windows Internet

E-Mail and /or functions

CHEDULED TOUR OF DUTY (work hours):

) a.m. - 4:30 p.m., Monday through Friday, Excluding weekends and Holidays

UBSTITUTIONS/REPLACEMENTS/ABSENCES

ify the designated "Report To" person prior to the scheduled Tour of duty 8:00 a.m.; if the assigned Temporary Secret ble to report. The designated "Report To" person reserves the right to request a substitute for replacement Secretary o to level, to report for duty within 2 hours (10:00 a.m.) on an "as needed" basis.

EPORT TO

nne Jacobs icy & Program Management Branch nne: (202) 692-0040, 3rd Floor

dress:

ted States Department of Agriculture (USDA) al Development, erations & Management curement Management Division NASA Building, Stop 0722 E Street, S.E. shington, DC 20546

'ERIOD OF PERFORMANCE: March 8, 1999 through August 31, 1999 (Not to Exceed 120 Consecutive Work Days

DVERTIME: Overtime not authorized.